



# Speco Cloud Customer Web Portal

## User Guide

**The Customer Web Portal allows users to view their cameras and access recordings. The portal is located at a specific URL, found in the Admin Portal.**

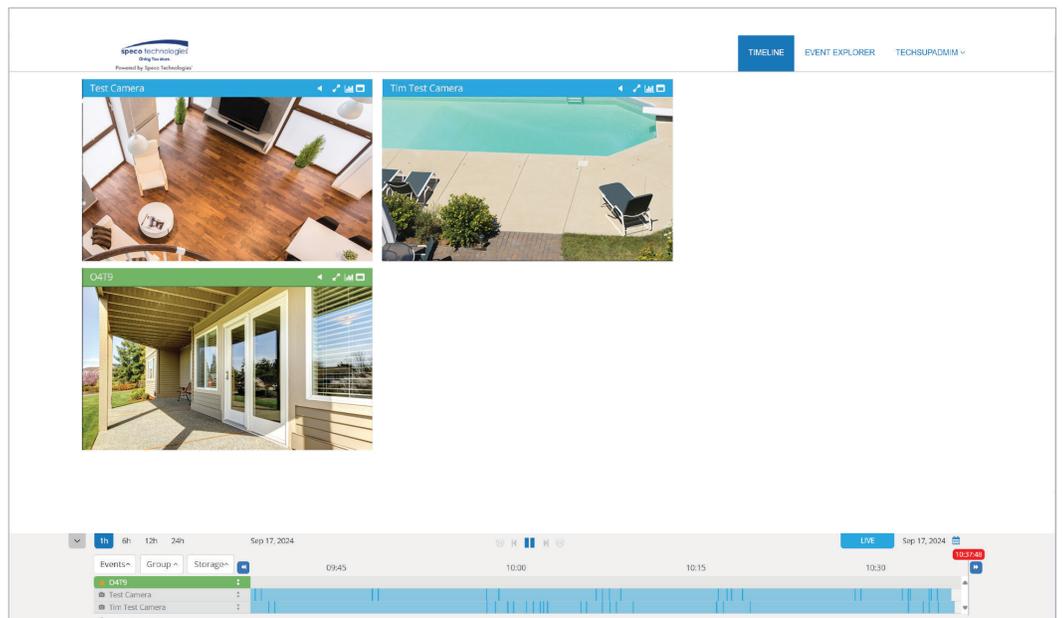
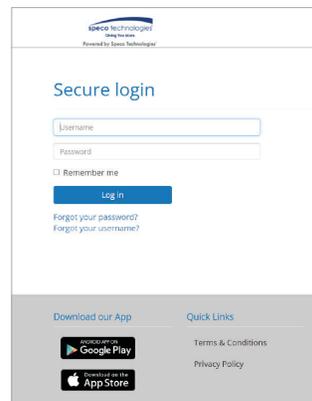
## Customer Mobile App

The Speco Cloud Mobile App is available for both iOS and Android devices:

- iOS users can download the app from the Apple App Store.
- Android users can download it from Google Play.

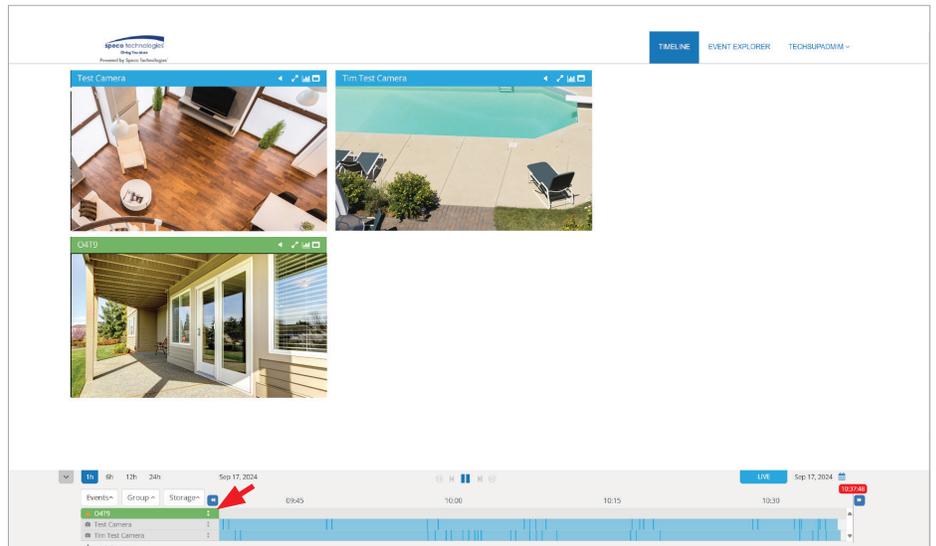
## Logging into the Web Portal

1. Go to the URL provided by your administrator.  
Example: techsupport200.specotech.cloud
2. Log in with the username and password provided by your administrator.
3. Once logged in, cameras will be displayed, with recordings highlighted in blue.

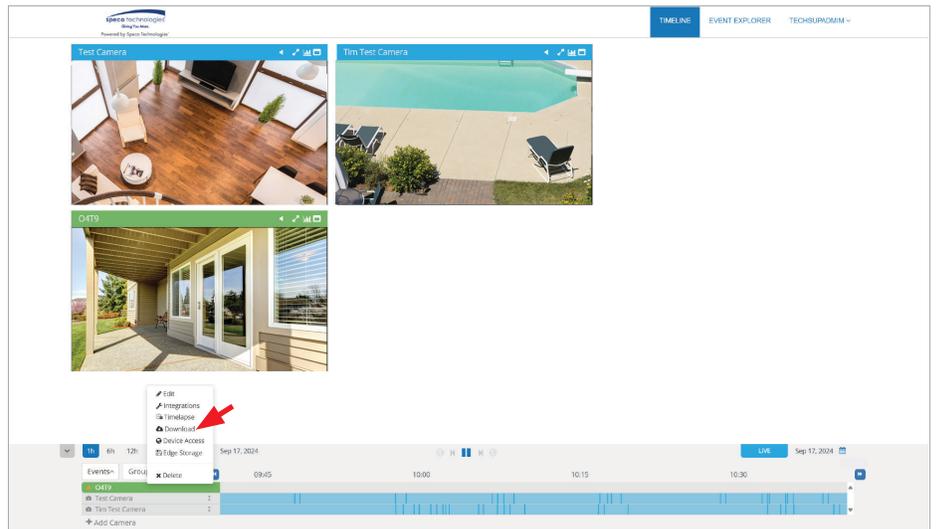


# Exporting Video

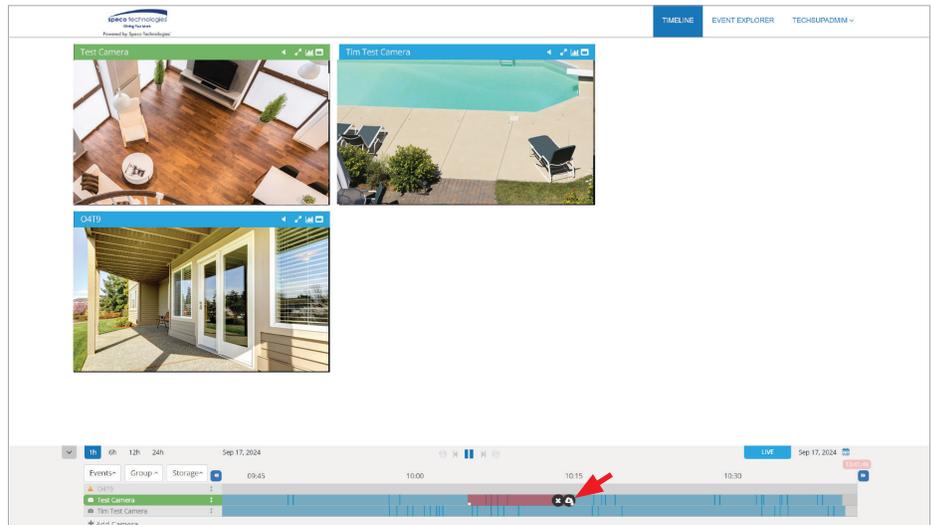
1. Click on the two dots next to the camera you want to export footage from.



2. Select the download button. A red icon will appear on the timeline, marking the video segments available for export.

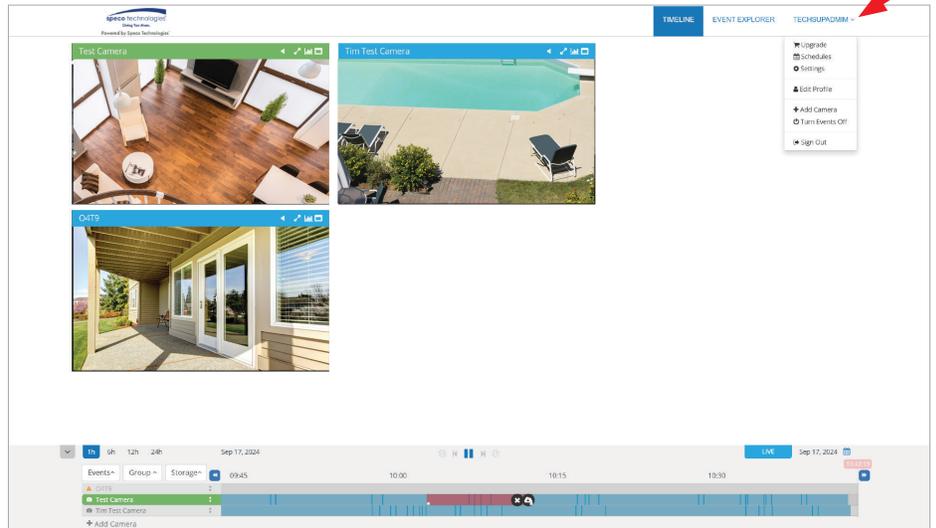


3. Click on the cloud icon to begin downloading the video.



## Exporting Video (Continued)

- Go to the top-right corner of the page and click on username.



- In the dropdown, select the settings tab, and then click on download to retrieve video.

